

# Clinical negligence: facts and figures

During the past three financial years the number of new clinical and non-clinical **claims reported has fallen** since peaking in **2013/14**.



In **2016-17**, the NHS received **208,415 written complaints**, the equivalent of 4,008 written complaints a week or 571 complaints per day.



Full-time **GPs** are now twice as likely to receive a claim for **clinical negligence** as they were a decade ago.

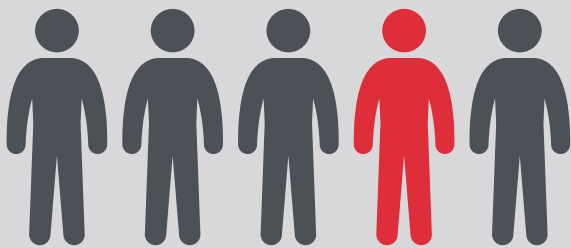


In **2016-17**, the NHS made **clinical negligence payments** of **£1,707.2 million**.



In **2016**, the General Medical Council received **8,197 complaints**, of which 18% were investigated, 6% were sent for further examination and 76% were closed immediately.

## Specific cases



A **2013 report** found it took more than a year for **one in five people** to be diagnosed with bowel cancer after first visiting their GP.

SOURCES:

<https://resolution.nhs.uk/annual-report-and-accounts-201617/>  
<https://digital.nhs.uk/catalogue/PUB30080>  
<https://www.medicalprotection.org/docs/default-source/pdfs/policy-papers/striking-a-balance-policy-paper-65gs4rc7.pdf>  
<https://resolution.nhs.uk/annual-report-and-accounts-201617/>  
[https://www.gmc-uk.org/-/media/about/somep/somep\\_2017\\_chapter\\_3.pdf?la=en&hash=BI CF8083F2361A3710DBB70A98E13F4BDDA8A981](https://www.gmc-uk.org/-/media/about/somep/somep_2017_chapter_3.pdf?la=en&hash=BI CF8083F2361A3710DBB70A98E13F4BDDA8A981)  
<https://www.bowelcanceruk.org.uk/campaigning/never-too-young/read-our-reports/>  
<https://www.nhs.uk/news/heart-and-lungs/one-in-three-heart-attack-cases-misdiagnosed/>  
<http://www.nrls.npsa.nhs.uk/EasySiteWeb/getresource.axd?AssetID=69895>

Research suggests nearly **a third** of heart attack cases are **misdiagnosed initially**.



In **March 2010**, a review found gynaecological, skin, urological and breast cancers were most vulnerable to **delayed diagnoses**.

0800 0 224 224  
[www.thompsons.law](http://www.thompsons.law)

**T** THOMPSONS  
SOLICITORS

STANDING UP FOR YOU